

Hutchwilco

PRODUCT SAFETY RECALL FOR REMEDY

HALKEY ROBERTS INFLATOR MECHANISM



Inflator Mechanism: 3F Single Point Manual Inflator. Model No: V96000, red/green indicator.

Products affected: Hutchwilco Manual 170N Lifejackets and Line 7 170N Velcro Inflatable Lifejackets (pink, blue, camo or charcoal). Manufactured from June 2021 to May 2022.

Our top priority is always ensuring our customers have quality equipment to keep them safe while out there enjoying the water. With this in mind, we're proactively recalling a limited number of our lifejackets so we can get the inflator mechanism and the lifejacket back out to boaties in no time.

Customers with manual 170N lifejackets manufactured from June 2021 to May 2022 are affected. The recall comes following an advisory from American supplier, Halkey Roberts, of potential failure during testing of the green/red indicator.

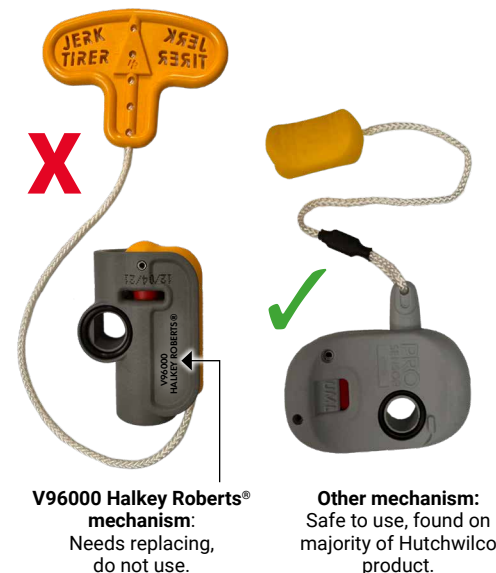
The large majority of our popular inflatable lifejackets are manufactured with an alternative branded mechanism and aren't affected. Boaties can continue to have nothing but trust in New Zealand's leading lifejacket and safety equipment provider. We're simply taking voluntary steps to ensure our customers aren't affected by an issue that's outside of Hutchwilco's control.

WHICH LIFEJACKETS ARE AFFECTED?

The inflators being recalled were installed in Hutchwilco Classic 170N and Super Comfort 170N Manual Lifejackets and Line 7 170N Velcro Inflatable Lifejackets, manufactured from June 2021 to May 2022.

HOW DO I CHECK IF MY LIFEJACKET HAS THE HALKEY-ROBERTS INFLATOR MECHANISM?

Have a look at the part of the inflator that the Co2 cylinder screws into to find out if you have the recalled product. Recalled inflators on your Hutchwilco or Line 7 170 Manual lifejacket fitted with a **V96000 Halkey Roberts®** mechanism are the affected product.



WHY ARE THE LIFEJACKETS BEING RECALLED?

The recall follows an advisory from American supplier, Halkey Roberts, of potential failure during testing of the green/red indicator.

This is reported as an occasional issue only affecting some units. Whilst the firing pin mechanism still functions, the indicator on some units may give a false reading e.g. showing green when it should be red due to the cylinder not being screwed in correctly or having been pierced previously. As a result the lifejacket may not inflate as expected when it shows green.

WHAT CAN I DO TO GET MY LIFEJACKET SORTED AND BACK OUT ON THE WATER?

Follow these three simple steps and we'll get your lifejacket sorted at our cost in no time.

1 GET IN TOUCH

Jump onto
www.hutchwilco.co.nz/recall

2 PACKAGE THEM UP

Our team will send out a Courier Bag to your physical address with a return courier bag for you to pop your affected lifejacket/s in.

3 GET THEM TO US

Call NZ Post to collect from your physical address at our cost or drop the package at your local NZ Post Office.

WHAT HAPPENS NEXT?

As soon as we receive your lifejacket/s, our Service Technicians will replace the mechanism in your lifejacket/s for a brand new modified version and get them back to you.

HOW LONG WILL IT TAKE?

Turnaround time from when we receive your lifejacket/s to getting you back out on the water with your lifejacket/s as good as new is 5 working days.

WHAT IS THE RISK IF I HAVE AN AFFECTED LIFEJACKET AND CONTINUE USING IT?

In these circumstances, the lifejacket may not inflate when deployed.

For more information scan the
QR Code, or jump onto
www.hutchwilco.co.nz/recall

