

# Hutchwilco

## PRODUCT SAFETY RECALL FOR REMEDY

### HALKEY ROBERTS INFLATOR MECHANISM



**Inflator Mechanism:** 3F Single Point Manual Inflator. Model No: V96000, red/green indicator.

**Product affected:** Hutchwilco Manual 170N Lifejackets. Manufactured from June 2021 to May 2022.

Our top priority is always ensuring our customers have quality equipment to keep them safe while out there enjoying the water. With this in mind, we're proactively recalling a limited number of our lifejackets so we can get the inflator mechanism and the lifejacket back out to boaties in no time.

Customers with manual 170N lifejackets manufactured from June 2021 to May 2022 are affected. The recall comes following an advisory from American supplier, Halkey Roberts, of potential failure during testing of the green/red indicator.

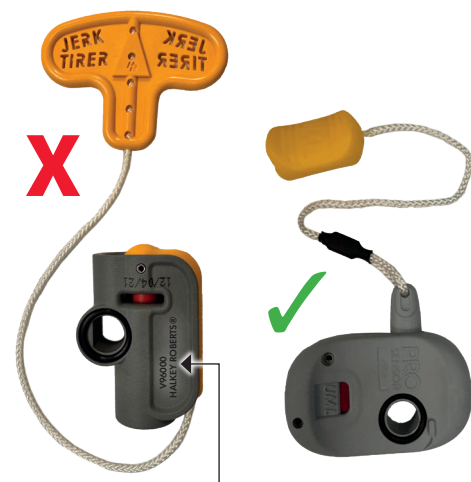
The large majority of our popular inflatable lifejackets are manufactured with an alternative branded mechanism and aren't affected. Boaties can continue to have nothing but trust in New Zealand's leading lifejacket and safety equipment provider. We're simply taking voluntary steps to ensure our customers aren't affected by an issue that's outside of Hutchwilco's control.

### WHICH LIFEJACKETS ARE AFFECTED?

The inflators being recalled were installed in Hutchwilco Classic 170N Manual Lifejackets and Hutchwilco Super Comfort 170 Manual manufactured from June 2021 to May 2022.

### HOW DO I CHECK IF MY LIFEJACKET HAS THE HALKEY-ROBERTS INFLATOR MECHANISM?

Have a look at the part of the inflator that the Co2 cylinder screws into to find out if you have the recalled product. Recalled inflators on your Hutchwilco 170 Manual lifejacket fitted with a **V96000 Halkey Roberts®** mechanism are the affected product.



**V96000 Halkey Roberts® mechanism:**  
Needs replacing, do not use.

**Other mechanism:**  
Safe to use, found on majority of Hutchwilco product.

### WHY ARE THE LIFEJACKETS BEING RECALLED?

The recall follows an advisory from American supplier, Halkey Roberts, of potential failure during testing of the green/red indicator.

This is reported as an occasional issue only affecting some units. Whilst the firing pin mechanism still functions, the indicator on some units may give a false reading e.g. showing green when it should be red due to the cylinder not being screwed in correctly or having been pierced previously. As a result the lifejacket may not inflate as expected when it shows green.

### WHAT CAN I DO TO GET MY LIFEJACKET SORTED AND BACK OUT ON THE WATER?

Follow these three simple steps and we'll get your lifejacket sorted at our cost in no time.

- 1 GET IN TOUCH**  
Jump onto [www.hutchwilco.co.nz/recall](http://www.hutchwilco.co.nz/recall) and fill in the simple online form and choose the remedy you'd like for your affected lifejacket.
- 2 PACKAGE THEM UP**  
Our team will send out a Courier Bag to your physical address with a return courier bag for you to pop your affected lifejacket/s in.
- 3 GET THEM TO US**  
Call NZ Post to collect from your physical address at our cost or drop the package at your local NZ Post Office.

### WHAT HAPPENS NEXT?

We'll action your requested remedy by either our Service Technicians replacing the mechanism in your lifejacket or by coordinating a refund through the mechanisms manufacturer to your nominated bank account.

### HOW LONG WILL IT TAKE?

Halkey Roberts will have replacement mechanisms available from March 1st.

Turnaround time from when we receive your lifejacket to getting you back out on the water or providing your refund is 10 working days.

### WHAT SHOULD I DO IN THE MEANTIME?

Use an alternative lifejacket or you can reset the inflator before each use of your affected lifejacket, in accordance with these instructions [found here](#).

### WHAT IS THE RISK IF I HAVE AN AFFECTED LIFEJACKET AND CONTINUE USING IT?

In these circumstances, the lifejacket may not inflate when deployed.

For more information scan the QR Code, or jump onto

[www.hutchwilco.co.nz/recall](http://www.hutchwilco.co.nz/recall)

